BILSTEIN of America - Limited 2-Year Warranty

WARRANTY DETAILS FOR AIR SUSPENSION MODULES (B4)

LIMITED 2 YEAR WARRANTY

Bilstein warrants to the original retail purchaser that, for a period of two (2) years from the date of purchase, the Air Suspension Modules shall be free from defects in workmanship and/or material. Proof of purchase is required process warranty. **Please return product to the original place of purchase**.

WARRANTY RESTRICTIONS

The limited warranties set forth above do not cover normal wear and tear and are non-transferable. There are only a few specific exceptions to this warranty. They include:

- Original equipment shock absorbers which are warrantied by the vehicle manufacturer
- Improper installation
- Racing, driving competition or off-road use
- Use on modified or other than Bilstein-recommended vehicles
- Bent or broken rods showing abuse or abnormal wear

Surface finish, boot or mounting hardware such as, but not limited to, rubber bushings, as well as labor charges are not covered by any of the foregoing limited warranties.

Bilstein's liability for a defective shock absorber is limited to replacement of shock with a new or reconditioned Bilstein shock absorber. Repair or replacement as provided by this warranty is customer's sole and exclusive remedy in the event of a product failure. Manufacturer shall not be liable for any incidental, consequential or other damages resulting from the disassembly, handling, installation, service, repair or use of this product. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. Note: Other exclusions may or may not apply in certain states or rare circumstances.

WARRANTY PROCESSING

- 1. Proof of purchase is required to process all warranties.
- 2. If possible check the suspect shock/strut for possible failure using the attached directions.
- 3. If the shock/strut assembly qualifies as defective return it to your place of purchase accompanied by a copy of the proof of purchase. Include all contact information including a description of the problem/failure.

For additional information about our warranty, please contact our Warranty Hotline by phone at 1(800) 370-9522 or email at **warranty@bilsteinUS.com**.





BASIC WARRANTY INSPECTION

